

Useful Contacts

<u>Party</u>	<u>Phone Number</u>	<u>Fax Number</u>
Portnet.com Pte Ltd	6321 2980 Email: csc@portnet.com	-
Portnet Customer Service Centre	6771 7711 or 6321 1173 Email: csc@portnet.com	-
Portnet Registration	6321 1073	-

Ship Planning Operations

ST1 (BT/KT)	6277 8974 / 6277 8972 Email: psac-st1sp@globalpsa.com	-
ST2 (PPT1/PPT2/PPT3/PPT4/PPT5/PPT6)	6771 7564 / 6771 7562 Email: pptsp@globalpsa.com	6771 7569

Yard Planning

ST1 (BT/KT)	6277 8973 / 6277 8975 Email: psac-ST1-ydplanner@globalpsa.com	-
	6277 8671 (MTs) Email: psac-st1mtplanning@globalpsa.com	-
ST2 (PPT1/PPT2/PPT3) Berth: P01 to P26	6771 7563 (PPT1: P01-P06) 6771 6312 (PPT2: P07-P11, P23-P26) 6771 6314 (PPT3: P15-P22) Email: ptyardplanning@psa.com.sg	-
	6771 7334 (MTs) Email: psac-ppt-mt@globalpsa.com	-

Brani Terminal & Keppel Terminal

Operational Control / Service Centre	6277 8610 / 6277 8613	6277 8692
--------------------------------------	-----------------------	-----------

Pasir Panjang Terminal

Control Centre	6771 7721 (PPT1) 6771 7722 (PPT2) 6771 7723 (PPT3) 6771 6450 (PPT4) 6771 6500 (PPT5) 6771 6777 (PPT6) 6771 6503 / 6771 6738 (AYOPD)	-
Operational Service Centre	6771 7574 Email: ct2_service_centre@psa.com.sg	-

Berth Planning

Berth Planning Control Centre	6771 6717 / 6771 6718	6771 6701
-------------------------------	-----------------------	-----------

Haulier Services Gate Operations

Brani Gate Haulier Services Centre (BT/KT/TPT)	6321 2132 Email: psac-hsc-ops@globalpsa.com	6321 1932
Pasir Panjang Haulier Services Centre (PPT)	6771 6308 Email: psac-hsc-ops@globalpsa.com	6771 7689

Container Services

<u>Party</u>	<u>Phone Number</u>	<u>Fax Number</u>
CT Depot (TPT/KT/BT)	Gate (Haulier): 6277 8987 Email: box_care@psa.com.sg	-
	Operations: 6277 8941 Email: BOXCARE_RPTS@globalpsa.com	-
	Billing Enquiries: 6277 8979 Email: Boxcare_billeng@globalpsa.com	-
PPT Depot	Gate & Operations: 6771 7580 / 6771 7763 Email: BOXCARE_RPTS@globalpsa.com	-
	Billing Enquiries: 6771 6365 Email: Boxcare_billeng@globalpsa.com	-
Chemcare - DG	6771 6422 Email: chemcare@globalpsa.com	-
	- J5@PPT 6771 6021 / 6771 6034 Email: psac-j5chemcare@globalpsa.com	-
ReeferCare (TPT/KT/BT)	6277 8986	-
	(PPT1/PPT2/PPT3/PPT5) 6771 7560 Email: reefercare@psa.com.sg	6771 7770

Keppel Distripark

Management Office	6321 1522 Email: kd_enquiry@psa.com.sg	6321 2261
-------------------	--	-----------

Pasir Panjang Automobile Terminal

Contact Centre	6771 6063	6771 6010
Berth Planning Unit	6771 6012	6771 6010
Car Planning Unit	6771 6014 / 6771 6015	6771 6010
Customer Service	6771 6013 / 6771 6016	6771 6010

Sembawang Wharves

Operations Service Centre	6757 7123 / 6757 7125	6757 7121
---------------------------	-----------------------	-----------

PSA Bills Enquiries

Container Bills Enquiries	6279 4175 Email: psac_billquery@globalpsa.com	6279 5299
Cargo Bills Enquiries	6279 5410 Email: psac_billquery@globalpsa.com	6279 5299

PSA Pass Centre

PSA Pass Centre	6321 1809 / 6321 1891	6321 1562
-----------------	-----------------------	-----------

PSA Marine

Mission Command Centre	6379 9808 / 6379 9809 Email: imosystem@psa.com.sg	6379 9812 6379 9813
------------------------	--	------------------------

MPA (DG Declarations)

IT Helpdesk	6375 1255	6272 7502
Port Marine Safety Control Centre	6325 2488 / 6325 2489	6325 2484