

PORTNET HELPS HAULIERS GO HIGH TECH



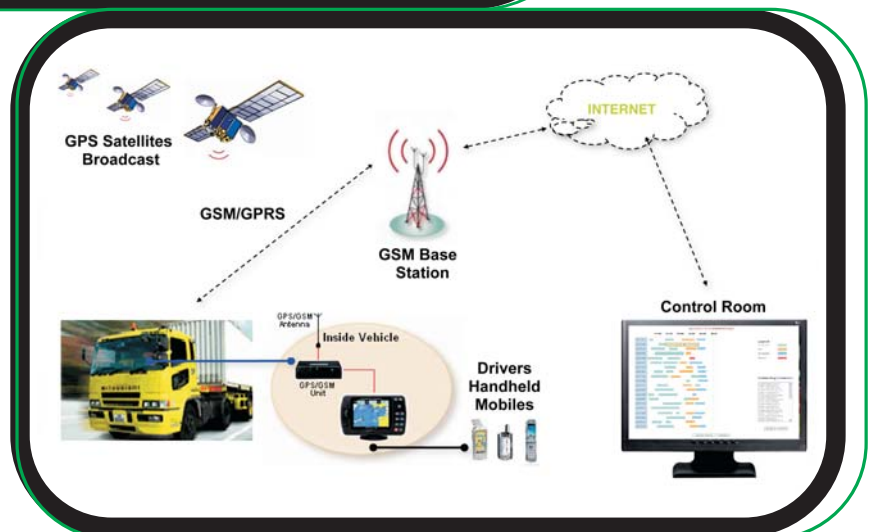
HCS uses technology like GPRS to “push” the trucking jobs electronically to the truck’s Mobile Data Terminal or the driver’s mobile device

PORTNET has recently launched a new interface known as the Haulier Community System (HCS), designed to help the haulage industry in Singapore manage their businesses and activities more efficiently.

HCS deploys technology such as GPRS (General Packet Radio Service) to help shippers and truckers better manage trucking orders. Traditionally, shippers had to file trucking orders manually with hauliers. This will soon be a thing of the past as job orders can now be sent to hauliers electronically.

With HCS in place, when the shipper sends an electronic shipping order to the carrier, the order will also be routed automatically as a trucking order to the haulier. Hauliers can then optimally plan and schedule trucking jobs based on available resources, job urgency and other criteria. The job assignments are next “pushed” electronically to the truck’s Mobile Data Terminal or the driver’s mobile device through GPRS and GSM.

Drivers on the move will be able to update delivery milestones, which will automatically trigger gate clearance for the trucks at the port. Back in the office,



The GPRS technology used by HCS helps the haulier community optimise their resources and manage their businesses better

the HCS Operations Gantt Chart consolidates all data and enables hauliers to obtain at a glance all the trucking activities scheduled for each truck, with each job status being assigned a different colour code. The system also makes it possible to generate operations reports with incentive payout computations for drivers.

HCS equips the haulier community with advanced IT capabilities to optimise resources while monitoring job execution on-line in real-time. The automation of job orders and trucks’ operations reduces miscommunication, thus saving time, lowering operating costs and enhancing work processes. In time, HCS targets to achieve 30 per cent savings in productivity due to shorter turnaround times.

For more information, call the PORTNET Customer Service Centre on 6321 2980 or email csc@portnet.com.